

Charges Schedule for BT Business Broadband Access Service

BT Business Total Broadband price terms

All prices quoted below apply to orders placed after 00:01 on 26th October 2009. They do not include offer terms. Prices exclude VAT except where it says otherwise.

BT Business Total Broadband

	Option 1 (usage allowance of ten gigabytes)	Option 2	Option 3	Broadband Network	Broadband Network (Premium)
24 months	£15.00** per month £12.50*** per month	£25.00* per month £20.00*** per month	£30.00* per month £27.50*** per month	£58.50 per month	£90.00 per month
12 months	£20.00* per month £17.50*** per month	£30.00* per month £27.50*** per month	£45.00 per month £42.50*** per month	£65.00 per month	£100.00 per month

* Available since 2nd February 2009 for those customers that sign a new contract for BT Business Total Broadband Option 1, Option 2 and Option 3 in accordance with the following terms:

http://www.btbroadbandoffice.com/pdf/BTBTB_rental_reductions.pdf

** Available since 13/09/09

*** Rental charges applicable where customers place an order online via bt.com for provisioning of a new line and are located in a qualifying geographical area (being an area in which BT is one of 4 or more operators)

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Wireless and Fixed Routers

	Option 1 (usage allowance of ten gigabytes)	Option 2	Option 3	Broadband Network	Broadband Network (Premium)
BT Business Hub	£59(online) £79(offline)	no extra charge	no extra charge	No extra charge	No extra charge
BT Voyager 220V	£49	no extra charge	N/A	N/A	N/A
BT Micro	N/A	N/A	no extra charge	N/A	N/A

Usage allowance

With Option 1 there is a monthly usage allowance of 10GB each month. If you do occasionally go over this limit a small excess charge will appear on your next bill and we will send an email to your primary email account advising you.

Band 1	10.1GB - 12.9GB	£4
Band 2	13.0GB - 15.9GB	£8
Band 3	16GB - 19.9GB	£12
Band 4	Over 20GB	£25

Late Payment Fee

A charge for late payment may be raised when a Customer fails to settle their bill by the due date. Charges are set out in the BT Price List <http://www.bt.com/pricing> Section 15 Part 12 (Business charge is applicable).

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Downgrade charge

If you change your service to a lower priced BT Business Total Broadband Service you will be charged a downgrade fee of £75. The following CPE charges will also apply:

From	To (2 year resign)	Charge for CPE
Single/Option 2	Basic (Option 1)	£49
Single/Option 3	Basic (Option 1) or Unlimited (Option 2)	£49
Network/Premium	Basic (Option 1) or Unlimited (Option 2)	£49

Ceasing Service Charge

If you cease your service outside of your Minimum Period and do not request and use a migration access code to move to another service provider, you will have to pay a charge of £22.00. You will not have to pay this charge if you are moving premises and we are unable to provide the Service at the new premises.

Cancellation Charges

The Customer may cancel the Contract or the Service at any time before BT provides the Service. The Customer maybe charged a cancellation fee of £15.

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